



CARE AND MAINTENANCE

Florida Seating sells its products solely to commercial business customers, and not to consumer, retail customers. A product description may require professional installation and, therefore, such product is not suitable for customers that are retail consumers.

Table of Contents

General Care & Maintenance for All Florida Seating Furniture	2
Cabanas, Pavilions, Tables, Chairs and Barstools Requiring Assembly	2
Indoor	2
Metal Chairs / Barstools, Cast Iron Bases and Stamped Steel Bases	3
Stainless Steel Gold and Rose Gold Indoor Bases	3
Marco Tops	3
Outdoor	3
General Care and Maintenance Guidelines for Florida Seating Outdoor Furniture	3
Cabanas and Pavilions	4
Care and Maintenance Guidelines by Material	4
Aluminum	4
Ceramic	4
Faux Teak	5
Real teak	5
Slings	5
Ropes and Straps	5
Wicker	6
Outdoor Cushions	6
Sunbrella®	6
Element Tops	6
Suncity Tops	7

General Care & Maintenance for All Florida Seating Furniture

We hope you enjoy the style and the quality of your Florida Seating furniture.

With regular care and maintenance, your Florida Seating furniture will provide years of superior performance and satisfaction. To maintain the quality of your Florida Seating furniture, please follow the general guidelines as well as finish or product specific cleaning and maintenance instructions below.

- Visually inspect the product daily and perform a thorough inspection once per month. Maintain consistent care and maintenance records, which you will need to provide in the event of a warranty claim.
- Periodic cleaning is more effective than occasional heavy-duty maintenance.
- Product damages due to lack of care and maintenance are not covered by warranty.
- Take out of service immediately any product showing signs of structural failure or abuse.
- Please contact your distributor for any further questions or claims.

Cabanas, Pavilions, Tables, Chairs and Barstools Requiring Assembly

Some of Florida Seating items require assembly. A licensed general contractor is required for assembly. Instructions are available.

Indoor

Please make sure the wood furniture is used indoors only and not exposed to sunlight, abnormal temperatures, or humidity levels. All furniture should be used only for intended purposes, e.g. never stand or rock backwards on chairs or barstools. Handle the chairs and barstools with special care when cleaning the floor or moving the furniture, do not drop on the floor from any height. If you must place the furniture on top of the table or bar to clean the floor, please do so gently to avoid damaging the seat, chair/barstool frame, or the tabletop.

Clean the frames of all wood chairs and barstools with furniture polish, never with water or water-based cleaning solutions. Please note, different solutions should be used for light vs. dark stains. Wipe off any water spills immediately. Acid-based liquids, such as coffee, wine, and fruit juice, need to be wiped up immediately using a clean, soft cloth. The longer a spill remains, the more difficult it will be to remove and may stain. For metal legs, see the next section (Metal Chairs / Barstools, Cast Iron Bases, and Stamped Steel Bases).

During monthly inspections, please pay particular attention to the following:

- Loose or damaged joints.
- Loose or damaged stretchers.
- Loose or wobbly legs.
- Loose or missing hardware.
- Protruding nails, screws, or fasteners.
- Wood splinters.
- Missing or worn-out glides or casters.
- Loose, cracked, or otherwise damaged components.

To clean vinyl/fabric, only use cleaners approved by the respective vinyl/fabric manufacturer.

Metal Chairs / Barstools, Cast Iron Bases and Stamped Steel Bases

Our metal furniture is intended for indoor use only.

- Clean with a damp cloth or soft brush using mild soap and water solution.
- After cleaning, always dry with a soft cloth completely.
- Inspect frames at least once per month for cracks, loose screws, missing or worn-out glides, and other deviations.

Stainless Steel Gold and Rose Gold Indoor Bases

These bases will require periodic cleaning with a specific stainless-steel cleaner (i.e. Weiman Stainless Steel Cleaner, available at Walmart/Home Depot) to remove fingerprints and smudges, especially after installation.

Marco Tops

Marco tops are intended for indoor use only. The tops are scratch-resistant and low maintenance. Below are a few guidelines to follow:

- Clean tops regularly with mild cleaning agents without any abrasive components.
- Do not use furniture polishes and cleaning agents that contain wax as they tend to clog up the surface structure and to form a sticky layer that attracts dirt.
- Acid-based liquids, such as coffee, wine, and fruit juice, need to be wiped up immediately using a clean, soft cloth.
- Do not place burning cigarettes directly on the laminate surface, it will result in damage.
- Do not use tabletop surface as a cutting board, this can leave cutting marks on the laminate surface.
- Do not place hot plates and hot cooking utensils such as saucepan and frying pans directly from the hob or oven onto the laminate surface, it may result in a change in the gloss appearance of the laminate surface.
- Do not drop tops on the floor from any height.
- Exercise care when pushing table tops together to avoid damage.

Outdoor

All Florida Seating outdoor furniture is suitable for outdoor and indoor use.

General Care and Maintenance Guidelines for Florida Seating Outdoor Furniture

- Cover and/or store inside during winter months, harsh weather conditions (e.g. snow, ice, heavy rain, heavy winds, etc.) or long periods of non-use.
- For stackable chairs, do not stack more than 5 chairs per stack.

- For bases, do not exceed the recommended tabletop size and load capacity. Do not move tables by pushing them, the force may cause bases to loosen, warp, or break.
- Clean all spills promptly.
- Rinse down regularly with water.
- Do not use abrasive materials, harsh detergents, alcohol-based, solvent, or acidic cleaners, metal bristled brushes or other stiff bristle brushes.

Cabanas and Pavilions

Cabanas and pavilions must be installed, inspected, disassembled, and appropriately stored by a qualified, licensed contractor. Florida Seating's express, limited warranty (for the complete warranty, see Legal [<https://floridaseating.com/terms-cabanas-pavilions/>]) is valid during the warranty period under conditions of normal, standard use; the warranty does not cover damage from abuse, misuse, alteration, or similar abnormal conditions. Additionally, the product may be damaged or become dislodged by high winds, hurricanes, tornados, twisters, storm surge, flooding or similar catastrophic events. These products are designed to be bolted to the floor—the bolting varies by the type of substrate or flooring. In the event of an impending catastrophic event, the manufacturer strongly recommends that owners remove and securely store the lights, cushions, curtains, roof and other detachable items. Carefully follow the installation, inspection, care and maintenance instructions supplied to the owner. Records of the monthly inspections should be maintained in a written log, which must accompany any valid warranty claims submitted to Florida Seating. Failure to follow all the foregoing procedures will void seller's warranty.

Care and Maintenance Guidelines by Material

These care and maintenance procedures cover normal product usage. Catastrophic conditions, as defined above, are excluded. Deterioration due to disregard of the applicable care and maintenance procedures under normal usage conditions will void Florida Seating's product warranty.

Aluminum

- Aluminum is a strong, non-rusting material making it ideal for outdoor use.
- Clean regularly with mild soap and water solution. Mild soap and water cleaning solution: mix 2oz mild liquid soap and 1 gallon of lukewarm water.
- Inspect frames and bases at least once per month for cracks, loose screws, missing or worn out glides, and other deviations.

Ceramic

- Ceramic tabletops provide a beautiful look of a natural stone top without the high maintenance.
- Wipe down daily using a clean soft cloth and cleaning solutions labeled for natural stone cleaning.
- For heavily soiled areas, allow the cleaner to sit for about one minute before wiping off.
- Alcohol or acid can etch the stone sealer and promote staining. Therefore, spillages of wine, coffee, orange juice, lemon, ketchup, oils, and acidic substances such as vinegar should be wiped clean immediately.
- DO NOT use any of the following products on the ceramic tops under any circumstances:
 - Bleach or cleaners with bleach.

- Glass cleaners.
- Vinegar.
- Ammonia.
- Cleaners containing lemon or orange.
- Abrasive powders or liquids.
- Scouring pad or scrubbing sponge.

Faux Teak

- Faux teak is low maintenance, splinter-free, and resistant to rot, insects, and weather.
- Clean regularly with mild soap and water solution with a soft rag. Mild soap and water cleaning solution: mix 2oz mild liquid soap (e.g. Dawn) and 1 gallon of lukewarm water.
- Do not use degreasers or abrasive powders or liquids.
- Do not place hot plates, cups, pans, etc. directly on the faux teak.

Real teak

- Our teak is finely sanded in its natural form, and not treated with teak sealer or oil. In its natural form, teak will naturally weather and age, causing the color to turn from gold-honey to a silver-gray tone, which is the desired effect for many people. The change in color does not indicate deterioration in the wood.
- Clean on an as needed basis with mild soap and water solution. Mild soap and water cleaning solution: mix 2oz mild liquid soap and 1 gallon of lukewarm water.
- Clean thoroughly twice per year with teak cleaner. Do not pressure wash. To remove persistent stains and scratches mild sanding may be required. Occasional sanding may also be required to remove raised grain and restore the smooth finish after prolonged use. Contact the manufacturer prior to sanding.

Slings

- Our sling material is made from PVC coated polyester mesh, which is strong, stretch and tear-resistant and relatively easy to clean.
- Clean with a mild soap and water cleaning solution - mix 2oz mild liquid soap and 1 gallon of lukewarm water.
- Allow the soapy water to seep in the material before gently cleaning with a soft brush. Rinse thoroughly with clean cold water using a garden hose or buckets of water.
- Sun tan and sun block products can cause discoloration of the sling. Cleaning the sling immediately after use is highly recommended. Please recommend your patrons to lay a towel over the sling.

Ropes and Straps

- Our ropes and straps are made from blends of polypropylene, PVC, olefin, and other materials.
- Mild soap and water cleaning solution: mix 2oz mild liquid soap and 1 gallon of lukewarm water.
- Allow the soapy water to seep in the material before gently cleaning with a soft brush. Rinse thoroughly with clean cold water using a garden hose or buckets of water.
- Sun tan and sun block products can cause discoloration of the material. Cleaning immediately after use is highly recommended.

Wicker

- Florida Seating wicker furniture is handwoven with heavy-duty polyethylene ("PE") wicker, which is resistant to fungus and mildew growth and all-weather conditions.
- Clean with a mild soap and water cleaning solution: mix 2oz mild liquid soap and 1 gallon of lukewarm water.
- Clean with a soft brush using mild soap and water solution. Rinse thoroughly with clean cold water using a garden hose or buckets of water.
- If furniture is close to salt water or chlorine, rinse wicker furniture once per week.

Outdoor Cushions

Florida Seating uses commercial grade materials for all patio cushion upholstery. While all materials are highly durable, they are not impervious to harsh outdoor elements. Florida Seating strongly recommends removing the cushions when expecting heavy rains or during periods of non-use.

If cushions get wet, they should be placed on the side in the sun to let the water exit and cushions to dry.

When storing cushions in plastic bags during long periods of non-use, please make sure that the cushions are completely dry and that storage bags have air vents to let the air in, while keeping out dirt and dust. Bagged cushions should be stored indoors in a dry environment.

Please see the Sunbrella® section below for specific care and maintenance instructions for the Sunbrella® upholstery material.

Sunbrella®

All Sunbrella® fabrics are engineered to combine the highest level of design and performance. Standard Sunbrella® fabrics that we use are water-resistant, but not waterproof. For easy day-to-day maintenance of your Sunbrella fabric, please do the following:

- Brush off loose dirt.
- Spray on a cleaning solution of water and mild soap.
- Use a soft bristle brush to clean.
- Allow cleaning solution to soak into the fabric.
- Rinse thoroughly until all soap residue is removed.
- Air dry.
- Wet cushions from rain should be placed on edge to drain outside in sun to dry thoroughly.

For detailed cleaning instructions and stain removal instructions, please visit:

<https://www.sunbrella.com/en-us/how-to-clean>.

Element Tops

Element tops are scratch-resistant and low maintenance. Below are a few guidelines to follow:

- Clean tops regularly with mild cleaning agents without any abrasive components.
- Do not use furniture polishes and cleaning agents that contain wax as they tend to clog up the surface structure and to form a sticky layer that attracts dirt.

- Acid-based liquids, such as coffee, wine, and fruit juice, need to be wiped up immediately using a clean, soft cloth.
- Do not place burning cigarettes directly on the laminate surface, it may result in damage.
- Do not use the tabletop surface as a cutting board, this can leave cutting marks on the laminate surface.
- Do not place extremely hot plates and hot cooking utensils such as saucepan and frying pans directly from the hob or oven onto the laminate surface, it may result in a change in the gloss appearance of the laminate surface.
- Do not drop tops on the floor from any height.
- Exercise care when pushing table tops together to avoid damage.

Suncity Tops

Suncity tabletops are weather-resistant and low maintenance. Below are a few guidelines to following:

- Clean tops regularly with a soft damp cloth and mild cleaning agents without any abrasive components.
- Acid-based liquids, such as coffee, wine, and fruit juice, need to be wiped up immediately using a clean, soft cloth.
- Do not place burning cigarettes directly on the laminate surface, it may result in damage.
- Do not use the tabletop surface as a cutting board, this can leave cutting marks on the laminate surface.
- Do not place extremely hot plates and hot cooking utensils such as saucepan and frying pans directly from the hob or oven onto the laminate surface, it may result in a change in the gloss appearance of the laminate surface.
- Do not stack tables on top of each other as this may cause scratches.
- Do not drop tops on the floor from any height.
- Exercise care when pushing table tops together to avoid damage.
- Do not place darker colored tabletops in direct sunlight for prolonged periods of time.